

Tahoe Village

A Royal Aloha Vacation Club Resort



Property Policies & Additional Info

If you're thinking about staying here, there are some things you may want to review before you go. We work diligently with the resorts to ensure the information is the most current we have for the resort location. However, there may be times where we have gaps in the most current information so we encourage you to review the room directories or if you would like you can call Royal Aloha directly at (800)367-5212 to ensure everything we have listed is still current and in effect.

Property Policies:

- Age Requirements - Be aware that the resort does have a 21 or older check in restriction.
- Cancellation Policy - This is a NON-REFUNDABLE reservation. Once the reservation has been confirmed by the resort you own it. However, because we want to make you happy, if you can't make the trip please call us. We will work with you and the resort to try to reschedule your trip. We can't guarantee anything but we will try....
- Maximum Occupancy - Please note the number of people that can stay in the unit. Exceeding the maximum occupancy is not permitted and we would really hate to see you have to rent another room at current rental rates. If you have any questions regarding the maximum occupancy criteria, please call us. We will work with you to ensure we create the perfect configuration or rooms for you, your family or friends.
- Parking - Yes, the property has complimentary outdoor parking for normal guest vehicles.
- Payment Types - The resort will take cash or credit cards as a form of payment for incidentals and/or unit damage that was caused during your stay.
- Pets - Unfortunately, unless your pet is a certified service animal it won't be allowed to stay on property. However, check with us, we may be able to provide some boarding alternatives near the resort if you absolutely need to bring your pet with you.
- Pool & Spa Towels - Please do not bring your room towels down to the pool area. The resort has plenty of towels available for use. The front desk staff is more than happy to provide you with what you need to make your time at the pool an enjoyable one.
- Security Deposit - Just want to let you know that the resort reserves the right to hold an amount for incidentals and/or unit damage against your credit card at check-in.
- Smoking - This is a smoke free resort. That means you can't smoke within the units. Please check with the front desk for a map of the designated smoking areas.

Property Amenities | Hours of Operation:

- Royal Aloha's Office Hours
 - The staff is available during the following times: Monday 8:00 am to 6:00 pm and Tuesday through Friday 8:00 am to 4:00 pm. Please make sure you get everything you need completed during the week, the front desk is closed on Saturday and Sunday.
- Pool & Spa
 - The pool and Jacuzzi are available for your enjoyment. Check with the front desk staff for hours of operation.

Other Interesting Stuff:

- Regional Orientation
 - Join the Royal Aloha staff for a Tuesday morning Tahoe orientation. Learn all about the beautiful Tahoe region and what it has to offer. The orientation starts at 9:00 am so don't be late.
- Kids' Stuff
 - Bringing little ones along with you. The resort has Pack and Play, high chairs, toys and baby gates. If you need something more and don't want to deal with the hassle of carrying all the additional baby equipment, check out BabysAway.com. It is a cool child equipment rental site with over 80 locations throughout the USA. You can order what you need on-line and their operators will deliver to and pick up from your destination when you ready to leave.