

Teton Club

A Travel Raintree Resort Property



Property Policies & Additional Info

If you're thinking about staying here, there are some things you may want to review before you go. We work diligently with the resorts to ensure the information is the most current we have for the resort location. However, there may be times where we have gaps in the most current information so we encourage you to review the room directories or ask the on-site concierge or front desk staff to ensure everything we have listed is still current and in effect.

Property Policies:

- Age Requirements - Be aware that the resort does have a 21 or older check in restriction. If you don't want a hassle, make sure you have your resort confirmation letter with you. Additionally, you will need a valid ID and credit card available at check in. No Valid ID = No room access!!!
- Cancellation Policy - This is a NON-REFUNDABLE reservation. Once the reservation has been confirmed by the resort you own it. However, because we want to make you happy, if you can't make the trip please call us. We will work with you and the resort to try to reschedule your trip. We can't guarantee anything but we will try....
- Credit Cards Accepted - The resort will accept the following credit cards: AMEX, Visa, MasterCard, and Discover.
- Late Check-Out - Unfortunately, the resort does not allow late check-out. If you absolutely need it, you can plead your case to the front desk and if it is ok with the Housekeeping Manager you are good to go. Otherwise, be ready to vacate, no exceptions.
- Maximum Occupancy - Please note the number of people that can stay in the unit. Exceeding the maximum occupancy is not permitted and we would really hate to see you have to rent another room at current rental rates. If you have any questions regarding the maximum occupancy criteria, please call us. We will work with you to ensure we create the perfect configuration of rooms for you, your family or friends.
- On-Site Fitness Facilities - We know what you are thinking and yes the resort has a minimum age limit regarding use of the facility. Please check with the front desk staff for more information regarding.
- Parking - You are so lucky. This property has great private underground heated parking. Oh yea, you also have the ability to valet your car if you so desire.
- Pets - Unfortunately, pets are not happening here. However, check with us, we may be able to provide some boarding alternatives near the resort if you absolutely need to bring your pet with you.
- Pool & Spa Towels - You should have pool towels within your unit. If not, please contact the front desk and they will be more than happy to bring them to you. Please make sure if you take towels down you bring them back to the room. Thanks again.
- Security Deposit - The resort will be holding a security deposit in the amount of \$500.00 against your credit card at check in. The deposit is fully refundable at check-out as long as you didn't damage the room. A damage inspection of the room will be done, so if you find anything wrong with the room when you get there please make sure you

- contact the front desk and let them know. Don't get charged for someone else's damage. desk and let them know. Don't get charged for someone else's damage.
- Ski | Bike Storage
 - Please don't try to take your skis and bikes to your room. The resort has ample secure storage space for you to use. Just check in with the front desk team and they will ensure your stuff is handled.
- Smoking
 - This is a smoke free resort. Please check with the front desk for a map of the designated smoking areas.

Property Amenities | Hours of Operation:

- Business Center
 - Need to print last minute airline tickets or work on e-mails or a project. The business center is there to support you 24 hours a day. PS - If you have an issue with printing or using the installed software, no worries the front desk staff is there to support you.
- Front Desk Services
 - The front desk is opened 24 hours a day, 365 days a year.
- Hot Tubs
 - Unfortunately, the resort has no pool associated with it. Good news, It does have 4 Jacuzzis there for your use. Hot tub hours are from 8:00 am to 10:00 pm daily.
- On-Site Fitness Facilities
 - Like working out or really into keeping in shape. The resort's gym is available to you anytime during the day or night (depending on your workout schedule).
- Spa & Steam Room
 - Pamper yourself, the spa is on-site for your enjoyment daily from 8:00 am to 6:00 pm.

Other Interesting Stuff:

- Books | Board Games
 - Feel like cuddling up and reading a good book or playing a board game in your room with the kids? No problem, check in with the front desk. They have a variety of books and games you can check out while you're on property. Only one catch, no taking home with you, please sure to return them or you will get a friendly reminder or be charged....
- DVD Rentals
 - Interest in watching a movie in your room. The resort has a great DVD library. Feel free to check with the front desk on their latest arrivals.
- Housekeeping
 - The resort will provide a standard housekeeping services midweek, which includes trash service and towel replacement. If you just want to enjoy your vacation and not worry about keeping the unit clean, you can contact the front desk. They will be more than happy to arrange cleaning service, of course for an additional fee.
- Kids' Stuff
 - Bringing little ones along with you. The resort has Pack and Play, cribs and high chairs by request. If you need something more and don't want to deal with the hassle of carrying all the additional baby equipment, check out BabysAway.com. It is a cool child equipment rental site with over 80 locations throughout the USA. You can order what you need on-line and their operators will deliver to and pick up from your destination when you ready to leave.