

Park Plaza

A Travel Raintree Resort Property



Property Policies & Additional Info

If you're thinking about staying here, there are some things you may want to review before you go. We work diligently with the resorts to ensure the information is the most current we have for the resort location. However, there may be times where we have gaps in the most current information so we encourage you to review the room directories or ask the on-site concierge or front desk staff to ensure everything we have listed is still current and in effect.

Property Policies:

- Age Requirements
 - Be aware that the resort does have a 21 or older check in restriction. If you don't want a hassle, make sure you have your resort confirmation letter with you. Additionally, you will need a valid ID and credit card available at check in. No Valid ID = No room access!!!
- Cancellation Policy
 - This is a NON-REFUNDABLE reservation. Once the reservation has been confirmed by the resort you own it. However, because we want to make you happy, if you can't make the trip please call us. We will work with you and the resort to try to reschedule your trip. We can't guarantee anything but we will try....
- Credit Cards Accepted
 - The resort will accept the following credit cards: AMEX, Visa, MasterCard, and Discover.
- Maximum Occupancy
 - Please note the number of people that can stay in the unit. Exceeding the maximum occupancy is not permitted and we would really hate to see you have to rent another room at current rental rates. If you have any questions regarding the maximum occupancy criteria, please call us. We will work with you to ensure we create the perfect configuration of rooms for you, your family or friends.
- On-Site Fitness Facilities
 - We know what you are thinking and yes the resort has a minimum age limit regarding use of the facility. Please check with the front desk staff for more information regarding. If you're really into working out, the resort has an affiliation with a nearby fitness club that you can use for a nominal daily fee.
- Parking
 - This resort has a great underground and secure parking facility. The parking area will require a key to access so please make sure you have your room key with you at all times.
- Pets
 - Unfortunately, pets are not happening here. However, check with us, we may be able to provide some boarding alternatives near the resort if you absolutely need to bring your pet with you.
- Pool & Spa Towels
 - Please do not bring your room towels down to the pool area. The resort has plenty of towels available for use. The front desk staff is more than happy to provide you with what you need to make your time at the pool an enjoyable one.
- Security Deposit
 - The resort will hold a \$350.00 USD security deposit against your credit card at check in. The deposit is fully refundable at check-out as long as you didn't damage the room. A damage inspection of the room will be done, so if you find anything wrong with the room when you get there please make sure you contact the front desk and let them know. Don't get charged for someone else's damage. desk and let them know. Don't get charged for someone else's damage.

- Ski | Bike Storage - Please don't try to take your skis and bikes to your room. The resort has ample secure storage space for you to use. Just check in with the front desk team and they will ensure your stuff is handled.
- Smoking - This is a smoke free resort. Please check with the front desk for a map of the designated smoking areas.

Property Amenities | Hours of Operation:

- Arcade | Game Room - Great place to have fun and enjoy arcade and video games. If you desire, you can also rent a movie for the big screen, prepare some popcorn and have some down time with the kids. Fun and games start at 9 am to end at 9 pm daily.
- Business Center - Need to print last minute airline tickets or work on e-mails or a project. The business center is there to support you 24 hours a day. PS - If you have an issue with printing or using the installed software, no worries the front desk staff is there to support you.
- Coin Operated Laundry Facilities - For those who travel light or like to get out into nature and get dirty the resort has a coin operated laundry facility located down stairs in the parking lot area. No worries about time limitations you can access the facility any time, it is opened 24 hours a day.
- Front Desk Services - The front desk is opened 24 hours a day, 365 days a year. The resort is secured after hours so make sure you have your room card to gain access to the interior. You can also contact the front desk either by phone or there is a call button at the entry doors and the staff will be able to buzz you in.
- On-Site Fitness Facilities - Like working out or really into keeping in shape. The resort's gym is available to you anytime during the day or night (depending on your workout schedule).
- Pool & Spa - The pool, Jacuzzi and sauna are available for your enjoyment. However, since it is an indoor pool sound carries throughout the property so the amenities are only available from 9am to 9pm daily.

Other Interesting Stuff:

- Athletic Club Affiliation - Really into working out and you don't feel the on-site gym has enough equipment for you. No worries, this resort has an affiliate full - service athletic club, which is walking distance from the resort. Ask the front desk for the particulars and daily pass costs.
- Books | Board Games - Feel like cuddling up and reading a good book or playing a board game in your room with the kids? No problem, check in with the front desk. They have a variety of books and games you can check out while your on property. Only one catch, no taking home with you, please sure to return them or you will get a friendly reminder or be charged....
- DVD Rentals - Interest in watching a movie in your room. The resort has a great DVD library. Feel free to check with the front desk on their latest arrivals.
- Housekeeping - The resort will provide a standard housekeeping services midweek that includes trash service and towel replacement. If you just want to enjoy your vacation and not worry about keeping the unit clean, you can contact the front desk. They will be more than happy to arrange cleaning service, of course for an additional fee.
- Kids' Stuff - Bringing little ones along with you. The resort has Pack and Play and baby gates for units with stairs. If you need something more and don't want to deal with the hassle of carrying all the additional baby equipment, check out BabysAway.com. It is a cool child equipment rental site with over 80 locations throughout the USA. You can order

what you need on-line and their operators will deliver to and pick up from your destination when you ready to leave.

- Shuttle Service - Shuttle service runs a loop between the major Park City ski resorts during the winter. Speak with the front desk and you should be able to get a ride to main street and other local areas upon request.
- Vending Machines - Need a late night snack. No worries the resort has vending machines with all the required goodies.