

Andalucia Garden Club

A Royal Aloha Vacation Club Resort



Property Policies & Additional Info

If you're thinking about staying here, there are some things you may want to review before you go. We work diligently with the resorts to ensure the information is the most current we have for the resort location. However, there may be times where we have gaps in the most current information so we encourage you to review the room directories or if you would like you can call Royal Aloha directly at (800)367-5212 to ensure everything we have listed is still current and in effect.

Property Policies:

- Age Requirements - Be aware that the resort does have a 21 or older check in restriction.
- Cancellation Policy - This is a NON-REFUNDABLE reservation. Once the reservation has been confirmed by the resort you own it. However, because we want to make you happy, if you can't make the trip please call us. We will work with you and the resort to try to reschedule your trip. We can't guarantee anything but we will try....
- Maximum Occupancy - Please note the number of people that can stay in the unit. Exceeding the maximum occupancy is not permitted and we would really hate to see you have to rent another room at current rental rates. If you have any questions regarding the maximum occupancy criteria, please call us. We will work with you to ensure we create the perfect configuration or rooms for you, your family or friends.
- Parking - Yes, the property has complimentary outdoor parking for normal guest vehicles.
- Pets - Unfortunately, unless your pet is a certified service animal it won't be allowed to stay on property. However, check with us, we may be able to provide some boarding alternatives near the resort if you absolutely need to bring your pet with you.
- Pool & Spa Towels - Please do not bring your room towels down to the pool area. The resort has plenty of towels available for use. The front desk staff is more than happy to provide you with what you need to make your time at the pool an enjoyable one.
- Smoking - This is a smoke free resort. That means you can't smoke within the units. Please check with the front desk for a map of the designated smoking areas.

Property Amenities | Hours of Operation:

- Fitness Center - Like working out or really into keeping in shape. There is a fitness center nearby (additional cost) but not on property. Check with the Royal Aloha staff on how to get access.
- Royal Aloha's Office Hours - The staff is available during the following times: Monday 8:00 am to 6:00 pm and Tuesday through Friday 8:00 am to 4:00 pm. Please make sure you get everything you need completed during the week, the front desk is closed on Saturday and Sunday. Also, if you plan on checking in after hours, please make sure to contact us in advance

- Pool & Spa
 - so we can make alternative arrangements for you to pick up your keys.
 - The pool is available for your enjoyment. You can check with the Royal Aloha staff to find out the hours of operation.

Other Interesting Stuff:

- Air Conditioning
 - The good news is the resort does have unit air conditioning. The units have windows that can be opened for a cross breeze and ceiling fans to help circulate that outdoor air.