

The Miners Club

A Travel Raintree Resort Property



Property Policies & Additional Info

If you're thinking about staying here, there are some things you may want to review before you go. We work diligently with the resorts to ensure the information is the most current we have for the resort location. However, there may be times where we have gaps in the most current information so we encourage you to review the room directories or ask the on-site concierge or front desk staff to ensure everything we have listed is still current and in effect.

Property Policies:

- Age Requirements
 - Be aware that the resort does have a 21 or older check in restriction. If you don't want a hassle, make sure you have your resort confirmation letter with you. Additionally, you will need a valid ID and credit card available at check in. No Valid ID = No room access!!!
- Cancellation Policy
 - This is a NON-REFUNDABLE reservation. Once the reservation has been confirmed by the resort you own it. However, because we want to make you happy, if you can't make the trip please call us. We will work with you and the resort to try to reschedule your trip. We can't guarantee anything but we will try....
- Credit Cards Accepted
 - The resort will accept the following credit cards: AMEX, Visa, MasterCard, and Discover.
- Maximum Occupancy
 - Please note the number of people that can stay in the unit. Exceeding the maximum occupancy is not permitted and we would really hate to see you have to rent another room at current rental rates. If you have any questions regarding the maximum occupancy criteria, please call us. We will work with you to ensure we create the perfect configuration or rooms for you, your family or friends.
- On-Site Fitness Facilities
 - We know what you are thinking and yes the resort has a minimum age limit regarding use of the facility. Please check with the front desk staff for more information regarding.
- Parking
 - OK, the good thing is there is onsite parking for all guests. The bad thing is that you are limited to only one vehicle per unit. You can acquire an off-site pass with instructions from the resort staff upon arrival. Please check with us or the resort about off-site parking since it is limited in the winter.
- Pets
 - Unfortunately, pets are not happening here. However, check with us, we may be able to provide some boarding alternatives near the resort if you absolutely need to bring your pet with you.
- Pool & Spa Towels
 - The Good News, your room is stocked with pool towels. However, if you can't find them or don't have enough stocked, please check with the front desk or housekeeping. It isn't cool to use the bathroom towels down at the pool.
- Security Deposit
 - The resort will hold a \$100.00 USD security deposit against your credit card at check in. The deposit is fully refundable at check – out as long as you didn't damage the room. A damage inspection of the room will be done, so if you find anything wrong with the room when you get there please make sure you contact the front desk and let them know. Don't get charged for someone else's damage.

- Ski | Bike Storage - Please don't try to take your skis and bikes to your room. The resort has ample secure storage space for you to use. Just check in with the front desk team and they will ensure your stuff is handled.
- Smoking - This is a smoke free resort. Please check with the front desk for a map of the designated smoking areas.

Property Amenities | Hours of Operation:

- Front Desk Services - The front desk is opened 24 hours a day, 365 days a year.
- Bar | Dining - The resort has a nice bar for you to enjoy. Please check with us or the resort since it is only opened seasonally. You know it has to make a profit too.
- Hideaway Café - Need a snack or quick bit to eat. The Hideaway cafe is the perfect place to fill your tummy. The café is opened daily from 2:00 pm to 10:00 pm. Please make sure you check with us or the resort since the outlet is seasonal.
- Pool & Spa - The pool, Jacuzzi and sauna are available for your enjoyment. However, since it is an indoor pool sound carries throughout the property so the amenities are only available from 7 am to 11 pm daily. Please be sure to respect the resort's quiet hours 7 am to 9 am and then 9 pm to 11 pm daily.
- Business Center - Need to print last minute airline tickets or work on e-mails or a project. The business center is there to support you 24 hours a day. PS - If you have an issue with printing or using the installed software, no worries the front desk staff is there to support you.
- Game Room - Great place to have fun and enjoy arcade and video games. The game room has Wiis for rent, ping pong, foosball table, puzzles and board games for your enjoyment. Fun and games start at 9 am to end at 10 pm daily.
- On-Site Fitness Facilities - Like working out or really into keeping in shape. The resort's gym is available to you anytime during the day or night (depending on your workout schedule).
- Security - Need help or get locked out of your unit? Security is available to help from 10 pm to 6 am daily.
- Theater Room - The theater room is available for those guests ready to enjoy a movie in a semi large screen environment. The room is available daily until 10 pm.

Other Interesting Stuff:

- Books and Board Games - Books and Board Games - Feel like cuddling up and reading a good book or playing a board game in your room with the kids? No problem, check in with the front desk. They have a variety of books and games you can check out while you're on property. There is only one catch, no taking items home with you, please be sure to return them or you will get a friendly reminder or be charged....
- DVD Rentals - The property's units have DVD players but at this time we haven't been able to verify a DVD rental location on property. You can always bring your own but if don't feel like carrying your library with you there are a number of Redbox locations within a 2.4 mile radius from the resort. Contact our team and we can send you some of the stores.
- Housekeeping - The resort will provide a standard housekeeping midweek service, which includes trash service and towel replacement. If you just want to enjoy your vacation and not worry about keeping the unit clean, you

can contact the front desk. They will be more than happy to arrange cleaning service, of course for an additional fee.

- Kids' Stuff
 - Bringing little ones along with you. The resort has Pack and Play and baby gates for units with stairs. If you need something more and don't want to deal with the hassle of carrying all the additional baby equipment, check out BabysAway.com. It is a cool child equipment rental site with over 80 locations throughout the USA. You can order what you need on-line and their operators will deliver to and pick up from your destination when you ready to leave.
- Parking
 - There is onsite parking for one vehicle per unit in the Miners Club parking garage. For additional vehicles, you will be provided with an offsite parking pass and instructions upon arrival. Offsite parking is limited in the winter.
- Shuttle Service
 - Shuttle service runs a loop between the major Park City ski resorts during the winter. Speak with the front desk and you should be able to get a ride to main street and other local areas upon request.